

## 2019 at a glance



2,656,522

Items checked out (physical and digital)



1,199,360

Visits to libraries



110,912

Card holders



92,550

In-library program attendance



6,627

Meeting room reservations



3,711

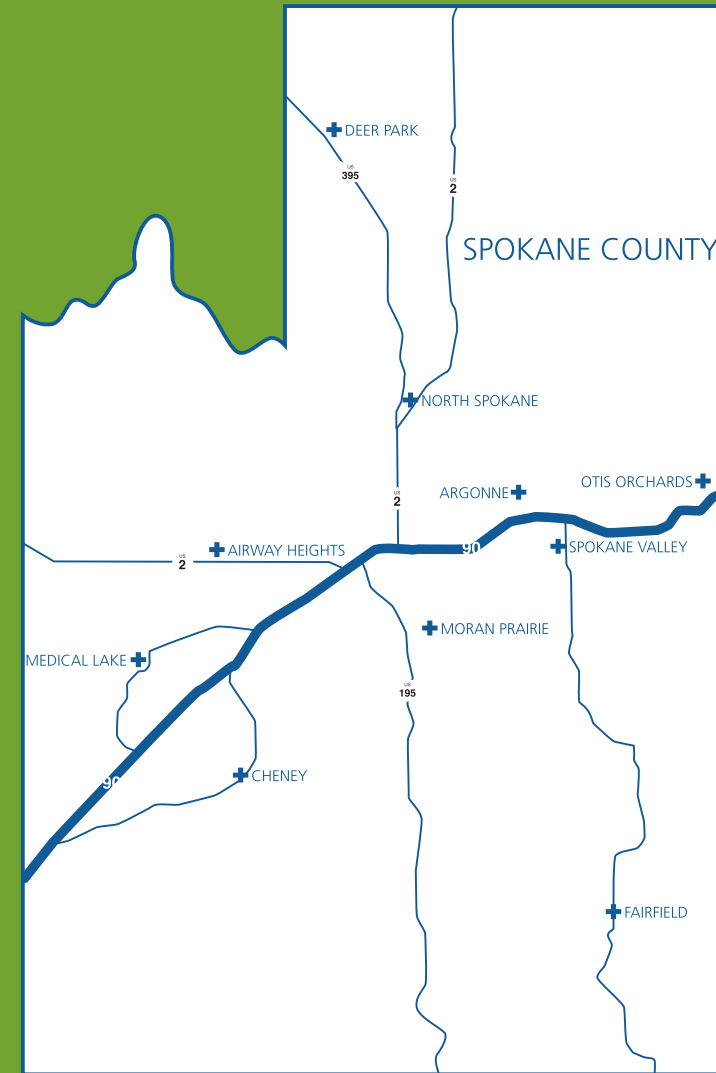
In-library programs



422

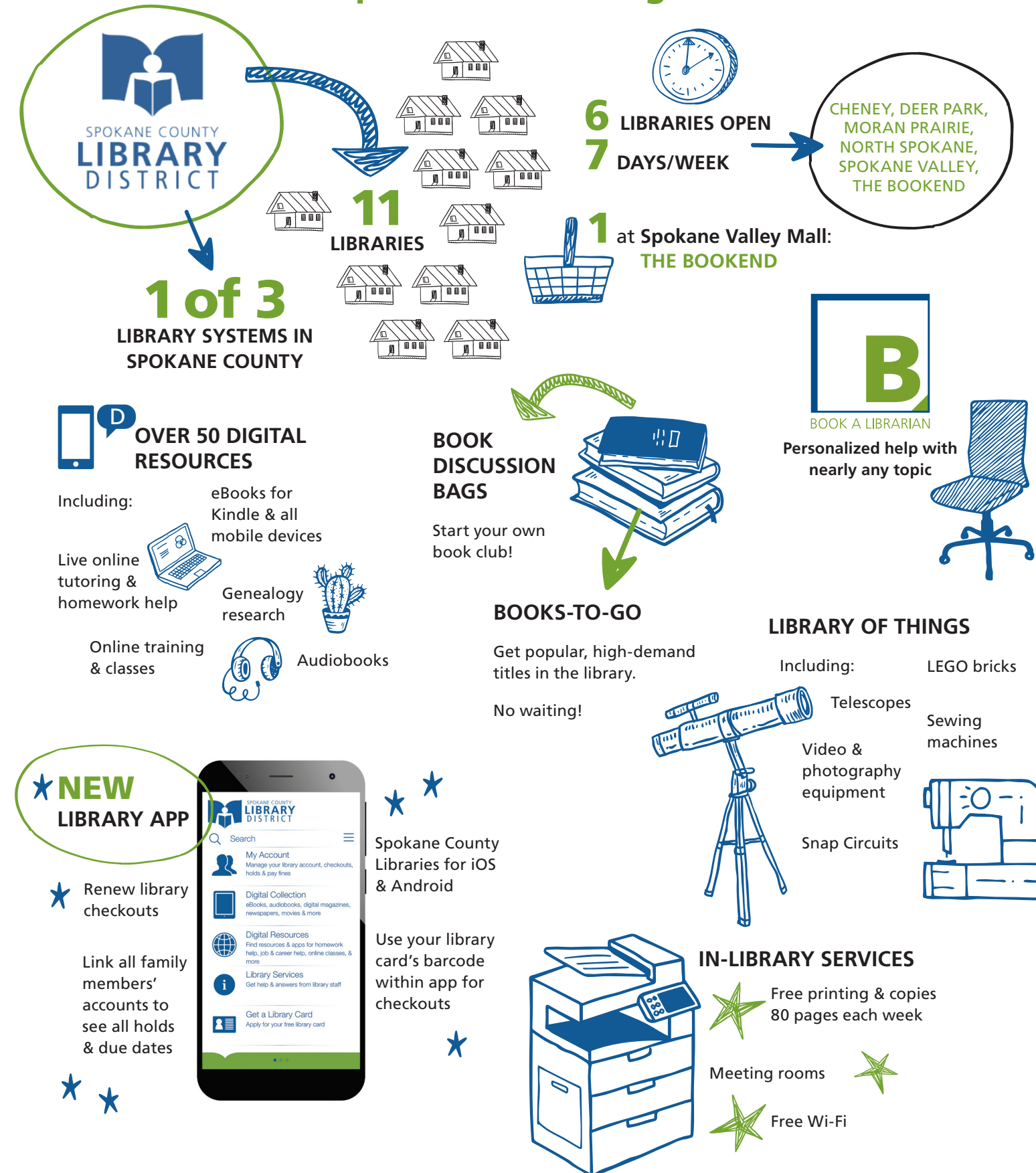
Tests proctored

Communities served



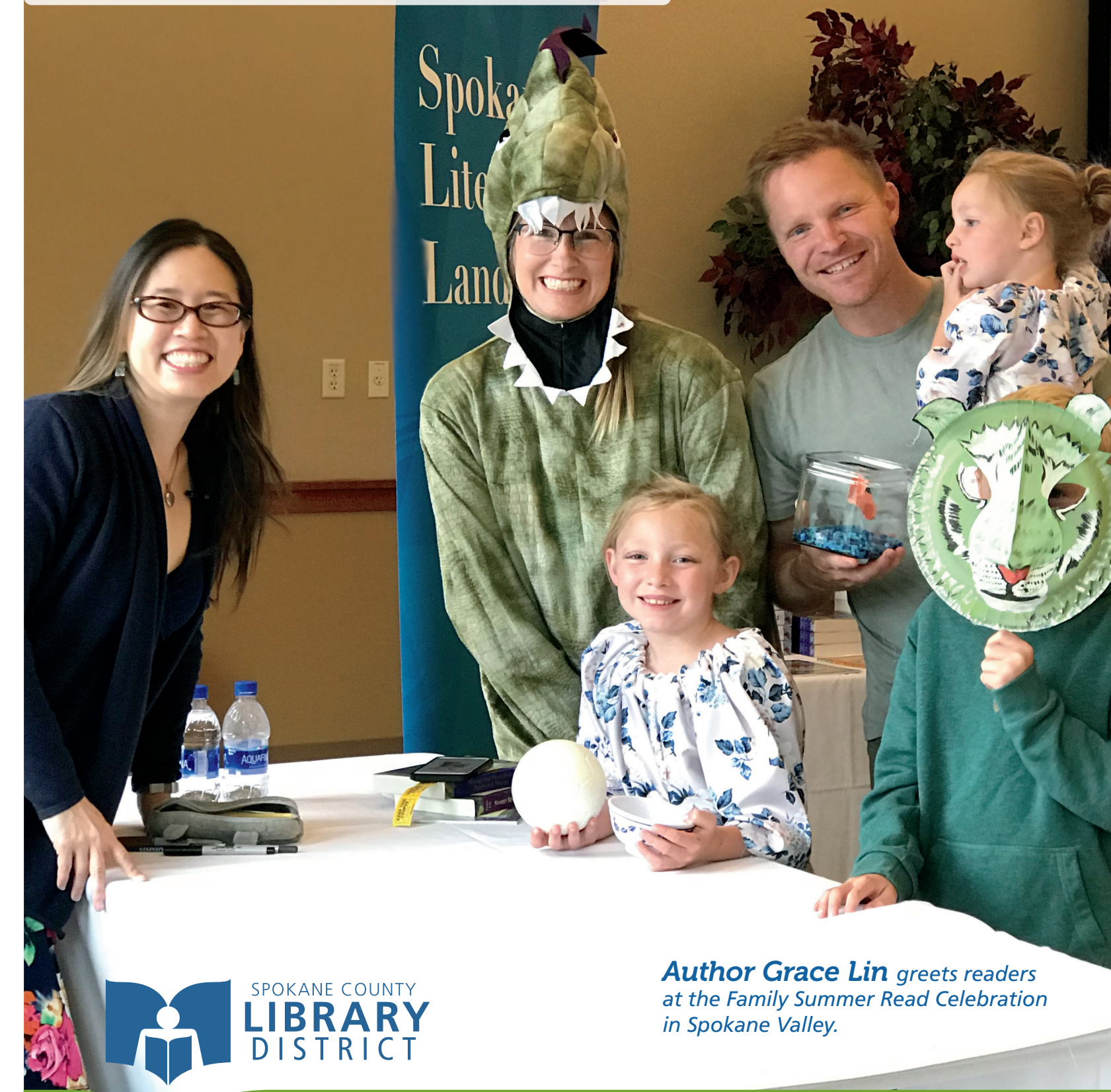
## Did you know?

Leap into something new!



## Annual Report

2019



Author Grace Lin greets readers at the Family Summer Read Celebration in Spokane Valley.







### Board of Trustees

- John CRAIG Chair
- Mark JOHNSON Vice Chair
- Kristin THOMPSON Trustee
- Sonja CARLSON Trustee
- Wes TETERUD Trustee



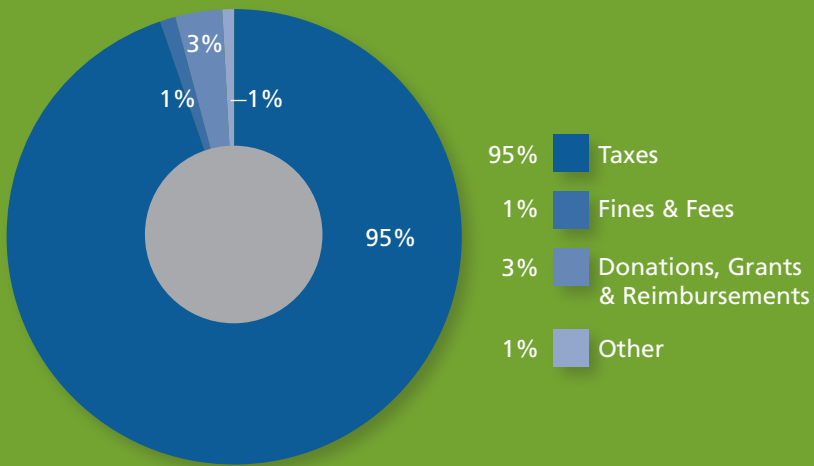
## 2019 Financial Information

A property tax levy of \$.4762 per \$1,000 of assessed valuation in the District service area accounts for more than 95% of annual funding. Remaining revenue is derived from interest earnings, other fees and charges, and miscellaneous revenues, such as gifts and donations.

### Revenues

Year 2019 (from C4 for revenues)

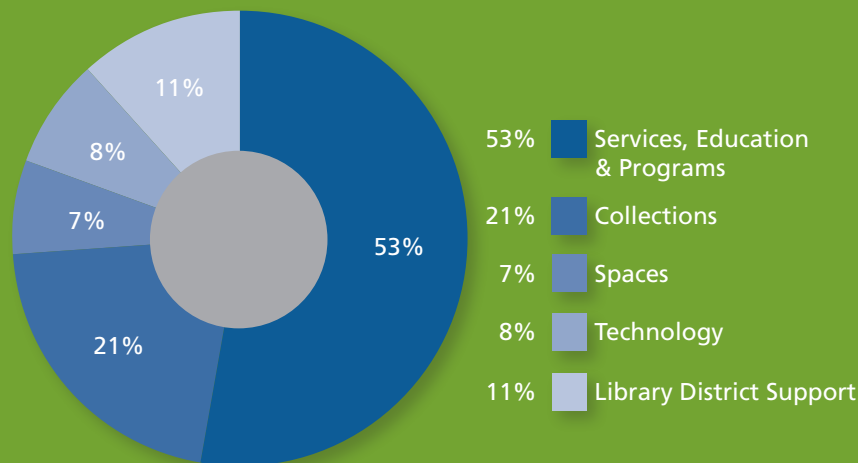
Taxes.....	12,500,144
Fines & Fees .....	169,065
Donations, Grants & Reimbursements .....	428,342
Other.....	89,574
<b>Total Revenues .....</b>	<b>13,187,125</b>



### Expenditures

From internal statements for expenses

Services, Education & Programs .....	6,698,691
Collections .....	2,678,162
Spaces.....	875,884
Technology .....	964,057
Library District Support.....	1,467,643
<b>Total Expenditures .....</b>	<b>12,684,437</b>



Community engagement is our guide to make sure our work is both true to our mission and closely follows the needs and desires of our communities.

We use themes from our public discussions as a guide for the Library District’s strategic direction. The direction includes the programs we plan, the services we provide, and the resources we offer to best support our service area.



## 2019 highlights

**LEVY** – The maintenance and operations levy lid lift received 55% voter approval providing the funding necessary to support the present level of services and available materials provided by the Library District and meet the demand for services and materials in the future.

**CULTURAL PASSES PROGRAM** – Through partnerships with the Spokane Symphony, Northwest Museum of Arts and Culture, Mobius Science Center and Mobius Children’s Museum, and the Washington State Parks Foundation, the Library District offers a Cultural Pass Program, providing the opportunity for families to check out passes to performances, exhibits, and state lands.

**GRACE LIN** – One area of focus in 2019 was the Summer Family Read and reading everything by American children’s writer and illustrator Grace Lin. All ages enjoyed storytime events dressed as their favorite characters, played games, made crafts, and explored family activities. The big finale of the summer was a presentation with the author herself!

**CIVIC LAB** – To provide opportunities for civic engagement, the Library District began offering a Civic Lab at the North Spokane Library. The Civic Lab provides information, activities, and discussion on issues facing our community in a non-structured format. Topics change monthly, vary widely, and include discussions about issues such as voting rights, nuclear power and waste, and the prevention of suicide.

**SMALL BUSINESS SATURDAY** – The Library District was an American Express Neighborhood Champion again this year, actively supporting local, small businesses in the communities of Millwood, Cheney, Deer Park, and Medical Lake for Small Business Saturday. Over 40 businesses participated, offering shoppers unique and locally crafted gifts.

**NEW LIBRARY APP** – The Library District announced the new Spokane County Libraries app. Cardholders can now conveniently access all library services and resources, including library accounts on their mobile devices.

## Community Engagement Plan 2019–2021

### VISION

An engaged community that learns, works, creates, and thrives together.

### MISSION

Providing resources, experiences, and places that empower people to learn, explore, and succeed.

### Strategic Directions

**Engagement** – Help community members with their desire to be knowledgeable and active citizens

**Stability** – Invest in our community’s long-term success

**Connectedness** – Cultivate opportunities for community members to meet and learn

### Guiding Principles

- Welcome the diverse members of our community and provide excellent customer service to all
- Provide open and equitable access to ideas and information to facilitate learning and the pursuit of knowledge
- Respect the integrity and confidentiality of all library customers
- Establish strong local partnerships in pursuit of shared community aspirations
- Respond to community needs and interest with our programs, services, and resources
- Promote civil discourse and interaction
- Champion intellectual freedom, literacy, and the importance of reading
- Approach opportunities and challenges with collaboration, creativity, and adaptability
- Be good stewards of public resources and the public trust

### Core Services

- Books, movies, and music in a variety of physical and digital formats that meet community interests and informational needs
- Spaces where the community can connect, learn, work, and create
- Programs, resources, and tools that support learning at all ages and stages of life
- Technologies that encourage interaction, productivity, learning, and creativity