



SPOKANE COUNTY LIBRARY DISTRICT

POLICY: ACCESS TO LIBRARY SERVICES

APPROVAL DATE: February 18, 1993

REVISION DATE: April 19, 2022

Related Policies

Code of Conduct Policy

Customer Privileges and Responsibilities Policy

Statutory Reference

RCW 49.60.030

RCW 49.60.040

Purpose

To affirm Spokane County Library District's commitment to serving a diverse community and providing facilities, programs, and services that are accessible to all.

Policy

The District is committed to providing equitable and open access to library facilities, services, materials, and programs regardless of race, creed, color, gender expression or identity, ethnicity, age, religion, political ideology, national origin, citizenship or immigration status, sexual orientation, honorably discharged veteran or military status, or the presence of any sensory, mental, or physical disability or the use of a trained dog guide or service animal by a person with a disability.

In support of that commitment:

- Access to library services shall not be denied or abridged to any individual eligible for library services, as defined in the District's Customer Privileges and Responsibilities policy, other than due to a violation of the Code of Conduct.
- In compliance with federal and state law and Title II of the Americans with Disabilities Act of 1990, the District does not discriminate on the basis of disability in admission, access, and/or operation of its programs, services, or activities. The District monitors its compliance with Title II of the Americans with Disabilities Act of 1990 to ensure its libraries and programs are accessible to and usable by individuals with disabilities.
- The District offers reasonable accommodations to persons with disabilities.
- The District provides a grievance procedure to ensure that if an individual believes they have been denied access to library services or have been otherwise discriminated against, the issue can be resolved as promptly and amicably as possible.
- The District encourages customers to informally engage their community library supervisor or manager in resolving access or usability issues before the program, service, or activity takes place.
- Any unresolved ADA issue should be submitted to the Human Resources Director to coordinate efforts to comply with and carry out ADA responsibilities as the District's ADA Coordinator.

Spokane County **LIBRARY DISTRICT**

509.893.8200

Airway Heights Library

509.893.8250

Argonne Library

509.893.8260

Cheney Library

509.893.8280

Deer Park Library

509.893.8300

Fairfield Library

509.893.8320

Medical Lake Library

509.893.8330

Moran Prairie Library

509.893.8340

North Spokane Library

509.893.8350

Otis Orchards Library

509.893.8390

Spokane Valley Library

509.893.8400

The BookEnd

Spokane Valley Mall

509.893.8275

The Executive Director will establish administrative procedures necessary to implement this policy. In accordance with the administrative procedures, any appeal of an administrative action under this policy will first be made in writing to the Executive Director. Any subsequent appeal of Executive Director action and/or decision will be made in writing to the Board of Trustees.

The District will make a good faith effort to implement this policy in a fair and consistent manner.